

Terms & Conditions:
Away Resorts – Cornish Seal Sanctuary Holiday Prize

1. About these Terms

- 1.1 The promoter of the Ultimate Cornwall Experience Prize Draw is The Cornish Seal Sanctuary, a Sea Life Trust Sanctuary. The Sea Life Trust is a charity registered in England and Wales (charity no: 1175859, company No: 10833916).
- 1.2 Away Resorts Ltd, of The Maylands Building, 200 Maylands Avenue, Hemel Hempstead, HP2 7TG (company number: 06458827) (“**we**”, “**us**” or “**Away Resorts**”) is the provider of a prize for the Ultimate Cornwall Experience Prize Draw (the “**Prize Draw**”).
- 1.3 These terms and conditions (“**Prize Terms**”) govern the Away Resorts holiday prize only. They set out the basis on which we make that prize available and the restrictions and requirements that apply to the redemption of the prize.
- 1.4 These Prize Terms should be read alongside, and do not replace, the Prize Draw's own rules, which are the responsibility of the promoter.
- 1.5 By accepting the prize, the winner agrees to be bound by these Prize Terms.

2. The Prize

- 2.1 The prize is one off-season, 3-night holiday with a hot tub, at the Away Resorts St Ives Bay Beach Resort (the “**Prize**”). The Prize can be used by the winner and accompanying guests, up to the maximum occupancy of the accommodation chosen.
- 2.2 The Prize is subject to availability at the time of booking. Availability will vary by accommodation type and date, and the eligible options will be confirmed by the Away Resorts Contact Centre when the winner makes their booking.
- 2.3 Travel, food and drink, activities, pet charges, insurance, spending money and other optional extras are not included in the Prize unless expressly confirmed by Away Resorts.
- 2.4 The Prize must be booked within 12 months of the date the winner of the Prize Draw is announced, and must be taken between 1 January 2027 and 31 December 2027, after which it will lapse with no entitlement to any alternative or compensation.

3. Eligibility

- 3.1 The Prize is open only to the participant who wins it in the Prize Draw, subject to that person being a UK resident aged 18 or over.
- 3.2 The Prize is not open to employees, contractors, or agents of Away Resorts, the promoter, or their immediate family members or anyone else connected with the organisation of the Prize Draw or the Prize.
- 3.3 Away Resorts reserves the right to withhold the Prize, or to disqualify the winner, if it has reasonable grounds to believe the winner is in breach of these Prize Terms.

4. How the Prize is Won

- 4.1 The Prize will be won by a participant in the Prize Draw, according to the format and rules of the Prize Draw as determined by the promoter.
- 4.2 Away Resorts has no role in, and no liability for, the running of the Prize Draw or the selection of the winner. Any dispute about how the winner was determined is a matter for the promoter, not Away Resorts.

- 4.3 Away Resorts will supply the Prize to the winning participant identified to it by the promoter, and is entitled to rely on that identification without further verification, save for confirming the winner's own eligibility to receive the Prize under Section 3 of these Prize Terms.

5. Redeeming and Booking the Prize

- 5.1 The promoter will provide the winner's contact details to us after the Prize Draw has taken place. We will then contact the winner using the details provided, within five working days.
- 5.2 The winner must book their holiday by contacting the Away Resorts Contact Centre on 01442 506 202 and quoting the unique Prize reference that will be provided to them. The Prize cannot be booked online.
- 5.3 The Prize must be booked to take place during the off-peak season. The Away Resorts Contact Centre can provide confirmation of off-peak periods on request.
- 5.4 Bookings are subject to availability at St Ives Bay for the accommodation type and dates chosen. Away Resorts will use reasonable efforts to accommodate the winner's preferred dates but cannot guarantee a specific accommodation type or date.
- 5.5 The Prize is non-transferable, cannot be resold and cannot be exchanged for cash or any other alternative.
- 5.6 The winner may be required to provide proof of age, identity and UK residency before the Prize is confirmed.

6. General Conditions

- 6.1 Away Resorts will not publish the winner's name or other personal details, or use the winner in publicity, without their prior consent.
- 6.2 If circumstances outside Away Resorts' reasonable control make it necessary to do so, we may substitute the Prize with an alternative of equal or greater value.
- 6.3 Away Resorts reserves the right to amend these Prize Terms at any time where reasonably necessary (for example, to reflect operational changes), and will notify the winner of any material change affecting their Prize.
- 6.4 Where a participant separately chooses to receive marketing communications, their information will also be processed in accordance with that consent. Personal information will be handled in accordance with the Away Resorts Privacy Policy, which explains how information is used and retained and outlines participants' data-protection rights. [Away Resorts Privacy Policy](#)
- 6.5 The winner's holiday is subject to the standard Away Resorts booking terms and conditions. Nothing in these Prize Terms affects participants' statutory rights. [Away Resorts Terms and Conditions](#)
- 6.6 These terms are governed by English law. Participants may bring proceedings in the courts applicable to their place of residence within the United Kingdom.