

# Keeper for the day

(18 years and older)



## What to expect on your day

- A chance to get up close and personal with some of our resident animals!
- Learn more about our rescue, rehabilitation and release of grey seals pups back into the wild.
- Learn what it's like to work as a keeper at the sanctuary, cleaning enclosures, preparing fish, feeding and looking after our animals.



## What to bring with you on the day

- Please arrive at the main reception at 8.45am, where someone will meet you to take you through our short induction.
- You will be working outside, so please come prepared with appropriate clothing; Wrap up warm on cold days, bring sun cream if it's hot. Please wear clothes that you don't mind getting a little dirty!
- Please do not wear jewellery. It is best not to have any valuables on your person, a member of staff will advise where you may leave them, or if someone is accompanying you, they may hold them for you.
- Lunch and hot drinks will be provided for participant and any accompanying person (x1), but you may bring your own if preferred.
- Please only smoke in designated staff smoking areas.
- A waterproof coat and waterproof trousers are advised just in case!
- Please wear sturdy footwear with good grip, no heels or pumps or open toes. Our Animal Care Team always wears wellies!
- There will be lots of opportunities to take photos. You are more than welcome to bring a camera.
- You may bring one other person with you on the day to take photos; however, they will not be able to feed or enter enclosures, if you would like to book an experience with two people, please contact us. Any accompanying person must also read and sign the declaration.
- You will receive a free Guidebook, and a printed receipt which will entitle you to unlimited entry to the sanctuary for one year.
- If you have any questions, or would like to discuss the experience further, please do not hesitate to contact us on: 01326 221 361.

## **Important information**

Please read through the Health and Safety information carefully, however our team will go through a safety induction with you on arrival, as well as filling in a medical form and a declaration form.

Our sanctuary is a large site which does include some hilly areas, uneven ground, and woodland paths, and you will also be entering animal enclosures.

**It is important to let us know prior to the experience if you have any medical conditions, allergies, additional needs, or if you might require any additional support during your Keeper for the Day experience. Please email us for more information [seals@sealifetrust.com](mailto:seals@sealifetrust.com) or call us on 01326 221 361, and we will be more than happy to help.**

**All participants must be over 18 years old - if under 18 at the time of the experience then please enquire about our Junior Keeper for the Day Experiences**

**All participants must have had a tetanus vaccination within the last 10 years.**

**Due to the nature of this experience, we unfortunately are not able to offer it to pregnant women.**

**Cancellations: Please inform us as soon as possible if you are unable to attend, and we can reschedule the experience for you. If, on the day, you are unable to attend, please phone us on 01326 221790 or 01326 221361. Please do not email.**

# Keeper for the day

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**An example of your day with us:** *(This is a guide and may be subject to change. However, our staff will ensure you have a great day!)*

### **8.45am— Welcome!**

Please arrive at the main Reception. A member of staff will be there to greet you and take you to our Seal Hospital.

### **9am – Seal Hospital Tour & Induction**

Please bring your signed declaration and medical form with you, a member of staff will make sure you are happy with all the information and answer any questions you may have about your day. Have a tour around our Seal Hospital facilities and learn more about how we care for injured or abandoned seal pups. Please note: We cannot guarantee there will be rescued pups in the hospital at the time of your visit, but our busiest times are September - April.

### **9.30am - Head to the Paddocks!**

Help give our goats some treats, and then learn more about some of the native wildlife at the sanctuary. Also help the team to prepare some feeds for our resident seals!

### **10am – Beaver Tour**

Help the Animal Care team with their daily checks and learn more about our resident beavers at Beaver Creek! Our beavers are wild, and live in a large woodland enclosure, seeing them cannot be guaranteed.

### **10.30am— Break Time**

Relax with the team with a well-earned break, and your choice of tea/coffee on us.

### **11.00am— Feeding Time**

Help feed some of our resident Seals and witness some of the daily training we do with each animal!

### **12.30pm– Enrichment time!**

Seals love new toys and things to play with! Help our Animal Care Team with the very important job of giving our seals their daily enrichment.

### **1.00pm– Lunch**

After your hard work, enjoy lunch on us in our Sanctuary Cafe, and have a chance to explore the sanctuary at your own pace.

# Health and safety during your day



Cornish Seal  
Sanctuary

All animals can carry some micro-organisms that if passed on to us, may make us ill. Some of our animals are also large and therefore potentially dangerous, and there are other potential hazards while being on site. Therefore, to make your day as safe and as enjoyable as possible please read through the following information carefully, and sign and date the declaration at the end. If you have any questions, please do not hesitate to ask.

## Follow Instructions

- Please always stay with a member of staff during your experience. Of course, you may use bathroom facilities at any time, just let a member of staff know.
- Please do not enter any enclosure or staff area unless a member of staff has instructed you to do so.
- Please always listen and follow staff instructions carefully.

## Keeping Clean

- Please use disinfecting footbaths located around the sanctuary, staff will advise you where they are and when they need to be used.
- Cover existing cuts and bruises on exposed skin with waterproof dressings.
- Please wear gloves whenever instructed to do so by a member of staff. Always wear gloves when entering an animal enclosure or handling animal feeds.
- Make sure you wash your hands throughout the day and before eating/drinking or smoking, staff will show you where hand washing facilities are.
- Do not eat any of the food intended for our animals.

## Keeping Safe

- Enclosures may be slippery when wet. As well as wearing sturdy shoes or wellies with good grip, please always take care.
- There may be some hills and other trip hazards on site, if you have any mobility problems that you feel will affect your experience, please let a member of staff know and we will help in any way we can.
- When inside an enclosure, please do not run, or walk close to the edge of the pools.
- If you do injure yourself in any way, please tell a member of staff immediately, we have designated First Aiders on site, and first aid kits located throughout the site.
- Please do not try to lift anything more than you are able.

# Health and safety during your day



## Respect our animals

- Please respect our animals by being calm and quiet around them.
- Do not touch/stroke any animal unless instructed to do so by a member of staff.
- Do not put your face close to the animals.
- Do not feed any animal unless instructed to do so.

## In an emergency

- In an emergency, follow a member of staffs' instructions. If in a building leave by the nearest Emergency Exit. If separated, please make your way to the Evacuation point. This is located by the grassy area outside the front of the Seal Hospital, on top of the hill.
- If you discover a fire, please notify a member of staff, and move to a safe distance. Do not try and tackle the fire.
- Fire Exits are located in the main Reception and the front and back of the Seal Hospital.

## Medical form

*If you have access to a printer, please fill this out and give it to our team when you arrive, otherwise we can fill it in with you on the day.*

<b>Date of experience:</b>	
Main Participant	
Full Name:	Date of Birth:
Accompanying Participant	
Full Name:	Date of Birth:

Contact Address:
<b>Postcode:</b>
<b>Email:</b>

Emergency Contact ( <b>Name and telephone number</b> )
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Does the main participant have an up to date tetanus vaccination (in the last 10 years)?
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Do you have any medical conditions or additional needs that might affect the experience? Or do you require any addition support during your keeper for the day experience? <b>Please email prior to the experience if yes</b>
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Do you have any allergies that we should be aware of?
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Do you keep birds at home or work with birds?

## Declaration

I declare that I am over 18 years old and have read and understood the health and safety information provided, and that I have received a health and safety induction before my experience.

*(please tick the boxes below to show you have understood these requirements in detail).*

- I agree to always follow all instructions from members of staff.
- I agree to respect the animals during my experience.
- I confirm that the main participant has an up-to-date tetanus vaccination (within the last 10 years)
- I understand that failure to follow health and safety protocols could lead to the immediate ending of the experience without a refund.

**Full name in capitals**

**Signed**

**Date**

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*Main Participant*

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*Second Participant*

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